




11.



- Health history completed by parent and student athlete
- Medical section completed by the physician

Any time you need to upload a document you can only use the following four file types: PDF, JPG, JPEG, or PNG. The max file size is 64 MB.

Click on the "Physical Requirement" section of the registration checklist. If you need to return to a previously started registration:



Take a photo of your document(s) with your smartphone. Using the free google chrome app on your smartphone, follow the instructions above to upload the file(s). You will be able to click on as many images as needed and submit them at once.

Take a photo of your document(s) with your smartphone. Email those photos to yourself and save them to your desktop on your computer. Then log in to your Aktivite account and use the instructions below to upload the file(s).

Try merging the files you are uploading into a single PDF and then upload as one file. A good site to use is <https://www.ilovepdf.com/>. If it is a single file you are trying to upload, try using the same site to just compress the file, which may help for the file size



To add another sport, you will do the same process you did for starting the registration. This time, you will simply select the new sport.

To add another sport to your athlete's registration, you will need to:

1. Log into your [Aktivate Account](#).
2. Click
3. Click
4. Select the new sport.
5. Follow the prompts to complete the registration.

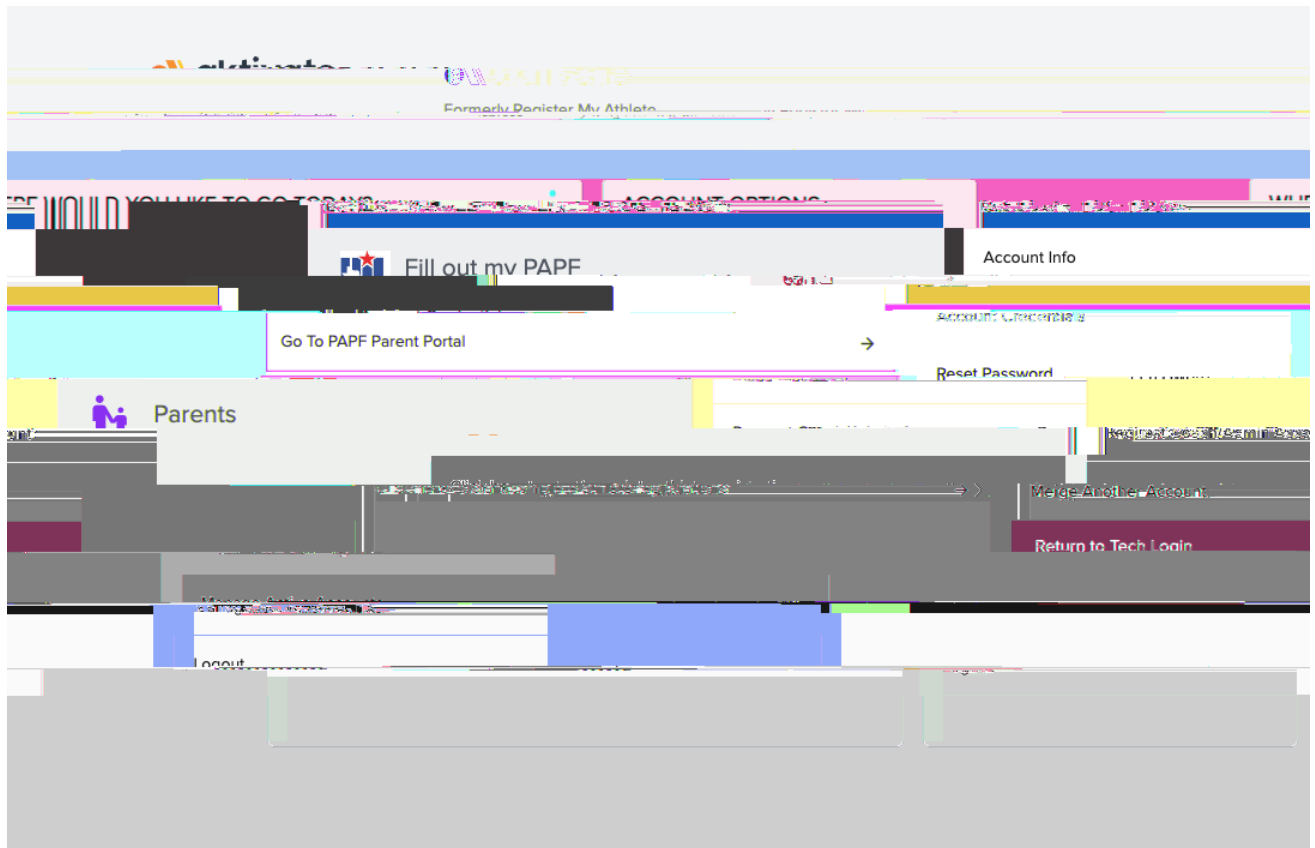
. These will
not carry over from prior registrations.

If you have any questions about adding another sport to your athlete's registration, please contact us at support@aktivate.com.



Are you trying to fill out a PAF? If so, then please follow the steps below:

When you first log in, you should see a section that says 'Fill out my PAF'. Click on the **yellow highlighted button** below the header to enter the correct part of the site and fill out the forms.



If you do not currently see that, you will need to contact the coach or a school administrator so that they can start the PAF for you. Once they do, the section will appear within your account.



If you've forgotten your email address and/or password, the first step to take is to click [here](#) and attempt account recovery.

If that does not work, please click [here](#) and send us a support ticket with the relevant information. We will be happy to help!

Our [support page](#) is available

. There are a few ways to contact us and both can be accessed directly from our website.

1. Live Chat via the [support page](#) beacon is available during standard business hours and located in the bottom left corner of the screen once you have logged into your account.
2. Send us an email anytime at support@activate.com.

Please enter information such as your school, athlete information and email address, and